

# NIXLE Rave Alert

Effective 12/17, Washington Township will begin an upgrade of our community alerting system from the current **NIXLE** platform to a new Morris County-wide alerting system called **Rave Alert**.

This past summer, you may have heard about **Smart911**, which enhances our “reverse 911” emergency notification system and allows residents to ‘opt-in’ to receive Reverse-911 landline phone notifications on their mobile phones. **Rave Alert** and **Smart911** are both part of the same Morris County system and share a common informational database.

Due to changes in **NIXLE’s** terms of service, you will no longer receive advisory messages (such as traffic information) via text message. Until January 1st, the Township of Washington will send emergency alerts (such as severe weather alerts) through both **NIXLE** and **Rave Alert/Smart911**. To prevent receipt of duplicate text messages during that time, please change your **NIXLE** registration preferences from receipt by text message to receipt by email at <https://local.nixle.com/accounts/login/> once you have registered for **Rave Alert/Smart911** as per the following instructions.

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## **Registration is required for Rave Alert/Smart911**

In order to continue receiving community advisories regarding road closures, hazardous weather and power outages, you will need to register with the new system at the following internet address:  
<https://www.smart911.com/smart911/ref/reg.action?pa=wtmorris>.

**\*\*\* If you have already registered for Smart911, you do not need to re-register for Rave Alert (although you may want to revisit your ‘Notification Preferences’ as described at the bottom of page 4) \*\*\***

When you arrive at the site, you will see the following registration page:

## Sign Up Now



### Washington Township, NJ Community Opt-In Portal

Welcome to the Community Opt-In Portal for Washington Township, NJ! Please register to opt-in and receive important notifications from your community.

\* = required field

First Name \*

Last Name \*

Receiving Assistance

Someone is assisting me in setting up my account ?

Email Address

User ID \*

We recommend using your email address for your User ID.

Password \*

Confirm Password \*

Password Requirements

- 8 or more characters
- at least 1 lower case letter
- at least 1 upper case letter
- at least 1 number
- at least 1 special character or symbol

Phone number \*

Phone type \*

Mobile  Other (Land Line, VOIP, Cable)

Receive profile update reminders on this phone? \*

Yes  No ?

Group Code (OPTIONAL):

\* I agree to the [Terms of Use](#).

CREATE ACCOUNT

If you would like a family member or friend to also receive information in the future about your **Rave Alert** registration, check the 'Receiving Assistance' box.

When entering your phone information, we suggest entering in your mobile reach number (or Voice-over-IP number if that is your preferred reach method). There is no need to enter in your household landline phone number since the Reverse 911 data base already has that information automatically.

Once you click on the 'CREATE ACCOUNT' button, you should see the following screen for you to enter your preferred street address:

## Enter Address



Please enter your address below. This helps us determine which services are available in your area.

\* = required field

Address Type \*  ?

Street \*

City \*

State \*

Zip \*

CONTINUE

Once you click on 'CONTINUE' you should see the following screen to confirm your address:

## Confirm Address



Please confirm the address you selected. If you want to choose another address, you can [go back and try again](#).

### Confirm Location

43 Schooley's Mountain Road  
Long Valley, NJ 07853

CONFIRM THIS ADDRESS



The map shows your selected address. If the map does not properly display your location, you can click and drag the marker to the appropriate spot.

Once you click on 'CONFIRM THIS ADDRESS' you should see the following screen to confirm your preferred mobile or Voice-over-IP number. If you entered a mobile phone, the screen will show the option of contacting you by text message.

Note that completion of this step is necessary to participate in the **Rave Alert** or **Smart911** services.

Success:

## Confirm Landline/VoIP - 908-876-3315

**Please Note: Service will not be activated on your phone until your phone is confirmed.**

Please choose a confirmation so we can activate service on your phone.

If you entered the wrong phone number, you can [go back and re-enter it](#).

CONFIRM BY PHONE CALL

Confirm with a voice call - If you are using a landline or VOIP you must use the phone call method. Please answer the call and press "1".

SCHEDULE A LATER CALL

If you cannot answer a phone call right now, you can schedule to be called at a later time.

Text messages are periodically sent on an as-needed basis. Text STOP to 22911, 67283 or 226787 to cancel messages. Cancelling messages will prevent operators from communicating with you via text message, and will cease reminder messages.

Message and data rates may apply. We do not charge for this service, however your mobile phone company may charge for text messages. Please refer to your mobile phone's service plan for more information.

You may access technical support by texting INFO or HELP to 22911, 67283 or 226787 at any time.

Once you click 'CONFIRM BY PHONE CALL' or 'CONFIRM BY TEXT', you should immediately receive an incoming call or text from the Rave Alert center (which will appear as an out-of-state telephone number). Follow the spoken or text instructions to complete your registration.

Once you confirm your preferred reach number, you should see the following screen to indicate your preferences for receiving the **Rave Alert** advisories as well as emergency Reverse-911 alerts.

Here you will be able to decide how you would like to receive your alerts, as well as decide whether you want to receive advisories from **Washington Township Police and Emergency Management**, or advisories from **Morris County Emergency Management** (or both).

## Alerts

Please set your preferences by checking all options that you wish to enable.

### Notification Preferences

Select the notification(s) you want to receive. We recommend you select all provided communication methods, as not all alerts will be sent via all methods or preferred languages.

Select the contacts you want to receive alerts.

- Your preferred reach number
- Your email address

I prefer to receive alerts in:

English

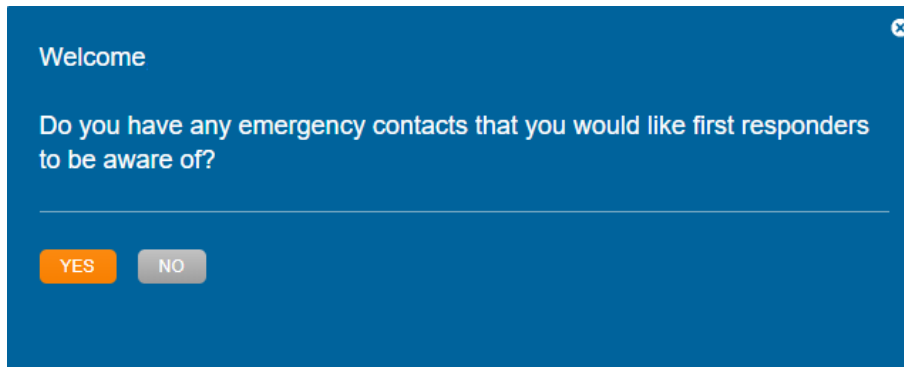
### Notification

- |   | Text                                | Voice                    | Email                               |
|---|-------------------------------------|--------------------------|-------------------------------------|
| <input checked="" type="checkbox"/> Emergency Notifications from NJ-Washington-Township | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| <input type="checkbox"/> Emergency Notifications from NJ-Morris-County                  | <input type="checkbox"/>            | <input type="checkbox"/> | <input type="checkbox"/>            |

SAVE

CANCEL

The final step in the registration process is adding in any further information that you would like the 911 operators, police and first responders to be aware of in the event of an emergency, such as personal medical information, emergency contacts, preferred hospitals and whether any pets are in the house.



Welcome

Do you have any emergency contacts that you would like first responders to be aware of?

YES NO

All information associated with your account is treated **as highly confidential and will not be used for any purpose other than during emergency situations.**

Once you complete the submission of any additional information, be sure to click on 'SAVE'.

Your profile for **Rave Alert** and **Smart911** is complete and active.

You can now log off.

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If you experience any registration difficulties, please email Washington Township Office of Emergency Management deputy Bruce Clark at [bruce.clark@wtmorris.net](mailto:bruce.clark@wtmorris.net)